

Stratus Video is a Video Remote Interpreting (VRI) company with a cloud-based video network handling over 62,000 video calls a day. With only one button to connect, Stratus provides you with a live video interpreter in a variety of languages in 30 seconds or less, on-demand over WiFi or 4G.

Working Together

The Client

is a large hospital system in the Northeast currently using both Video Remote Interpretive and Over the Phone Interpretive services.

This client relies on both Video Remote Interpretation (VRI) and Over the Phone (OPI) interpretation to serve their large deaf/hard of hearing and limited English proficiency (LEP) population. The OPI service costs less per minute to use, however the below data shows that the average call time is longer over OPI, making VRI the more economical option.

| VIDEO REMOTE INTERPRETATION | OVER THE PHONE INTERPRETATION |
|---|---|
| Total calls placed: 425 | Total calls placed: 426 |
| Average minutes per call: 11.52 | Average minutes per call: 19.35 |
| Total minutes over 6 months: 4,896 | Total minutes over 6 months: 8,243 |

*OPI calls are almost twice as long as VRI calls
VRI is more efficient.*

“This is fantastic data to see. Our patients really favor the video interpreting so to know that it also saves my department money is just a bonus.”

- Hospital Representative

Interpretation minutes are used more efficiently with VRI, thus reducing interpretation costs.