



# Dameron Hospital & Lancaster General

Dameron Hospital - Stockton, CA  
Lancaster General Hospital - Lancaster, PA

## FAST FACTS

### 62,000

#### Video calls a day

Stratus Video is a video remote interpreting (VRI) company with a cloud-based video network handling over 62,000 video calls a day. With only one button to connect, Stratus provides you with a live video interpreter in 30 seconds or less, on-demand over WiFi or 4G.

### 24%

#### Shorter than over-the-phone calls

Stratus Video collected data on two separate hospitals on their use of video remote interpretation and over-the-phone interpretation (OPI). Based on an analysis of their number of encounters, sum of minutes used and average minutes per call, we have concluded that VRI is generally shorter and therefore more efficient in hospitals across the U.S.

### 10 minutes

#### Average length of VRI calls

The average length of VRI calls at Dameron Hospital was 10.62 minutes. The average length of OPI calls was 12.98 minutes. On average, VRI calls were shorter by 18%. The average length of VRI calls at Lancaster General was 10.01 minutes. The average length of OPI calls at Lancaster General was 14.21 minutes. On average, VRI calls were shorter by 30%. Overall, video remote interpretation calls were an average of 24% shorter than over-the-phone calls.

# Solutions With Stratus Video

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- Reducing interpretation cost

Interpretation minutes are used more efficiently with VRI, thus significantly reducing interpretation costs.

- Improving satisfaction

“Our staff and patients really like VRI - It’s amazing to see that it’s more efficient than the OPI we had been struggling with for years.” - Dameron Hospital Representative

“These numbers are too significant to be ignored - I am so happy with our choice to go with VRI for the benefit of both our patients and our institution.”  
-Lancaster General Hospital Representative



## Contact Stratus Video

727.451.9766

[ContactUs@stratusvideo.com](mailto:ContactUs@stratusvideo.com)

33 N. Garden Ave Suite 1000  
Clearwater, FL 33755