

Stratus InPerson: How to Achieve Clear Visibility into Session Status, Interpreter Qualifications & Reporting

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What is Stratus InPerson?

The fastest, easiest, and most cost effective way to schedule onsite interpreters

Through our easy to use online system, a request for an onsite interpreter is sent to all local interpreters via application on their smartphones.

Comprehensive online scheduling

All onsite interpreters are managed in one window in real time. No more phone calls, voicemails, sticky notes, white boards, or paper scheduling.

Clear visibility into session status, interpreter qualifications, and reporting

No more wasted time tracking information.

All interpreters managed by Stratus Video

Pre-qualified per your requirements.

Stratus InPerson Reporting

- Up to the minute reports
- Reports by day, week, or month
- Helps with forecasting interpreter requests and need

Customer Case Study with TCH

- The hospital was able to swap out agency prices with 2 hr minimums for 1 hr minimums via Stratus InPerson.
- Ease of use and scheduling benefits have led to greater utilization of onsite interpreters and higher satisfaction among LEP and Deaf/HoH patients.
- The hospital has experienced both cost savings in spend per hour and increased utilization of onsite language services.