

VRI on your Smartphone: Tips, Tricks, and Best Practices

Hosted by Brad Blakey, Vice President of Sales at Stratus Video

VRI Overview:

- Stratus Video is the largest VRI provider in the USA
 - Our network was purposely built for video and is the most reliable in the industry.
- Every language is available on the iPad
 - VRI and OPI available on the iPad, including American Sign Language (ASL) and CDI.
- Easy to use
 - Wake up the iPad and select the language you need. On average, connection takes place in 30 seconds.
- iPads are housed in a secure, hospital-grade stand
 - The Stratus Video stand can be raised and lowered, and features an articulating arm and tilting face.

Potential Use Cases:

- Paramedics in the field
- Floating nurses and other staff members
- Home visits
- Any time an iPad is not available

Tips, Tricks, and Best Practices:

- Make sure your phone is sufficiently charged
- Utilize a hands-free stand, like a pop socket
- Ensure you have a reliable Internet connection
- Turn volume all the way up, or connect to a Bluetooth speaker
- Position smartphone in front of the patient, and speak directly to your patient
- Create a clear policy that states when healthcare providers should use over-the-phone interpretation, video remote interpretation, video remote interpretation on smartphones, and onsite interpretation
- Continually train based on that policy